



# Transition pack: A smooth transition to RESPONSUM



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# Introduction

If you're considering switching from one privacy management application to another, you may be worried about the time and effort it will take to make the switch.

That's why we've come up with the Transition Pack – our newest plan that's designed to **make the transition from any privacy management software provider to RESPONSUM** as smooth and hassle-free as possible.

With the Transition Pack, we fully take over the implementation of RESPONSUM in your organization **at a fixed price of €4.500**.

Moreover, after the implementation period, you'll get all the support you need for the RESPONSUM platform, including step-by-step guidance.

But before we dive in, let us give you a rundown of everything you'll receive with the Transition Pack!



# What is the transition pack?

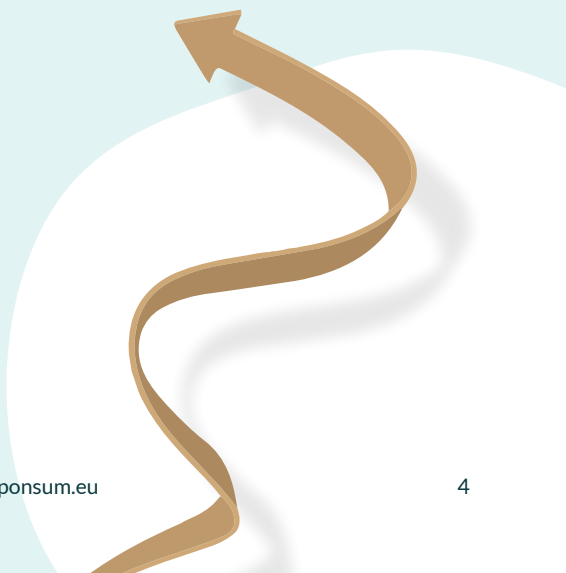
Our Transition Pack has everything privacy professionals need to effortlessly and efficiently migrate from their current privacy vendor to RESPONSUM. We provide guided processes, toolkits, and accelerators to ensure a smooth and successful transition to our platform. Our dedicated team of experts will be there to take over the implementation and support you throughout the onboarding process and beyond. We'll also work with you to ensure your data is correctly analyzed and mapped to RESPONSUM, and provide ongoing support to ensure your privacy program runs smoothly.

## How does it work?

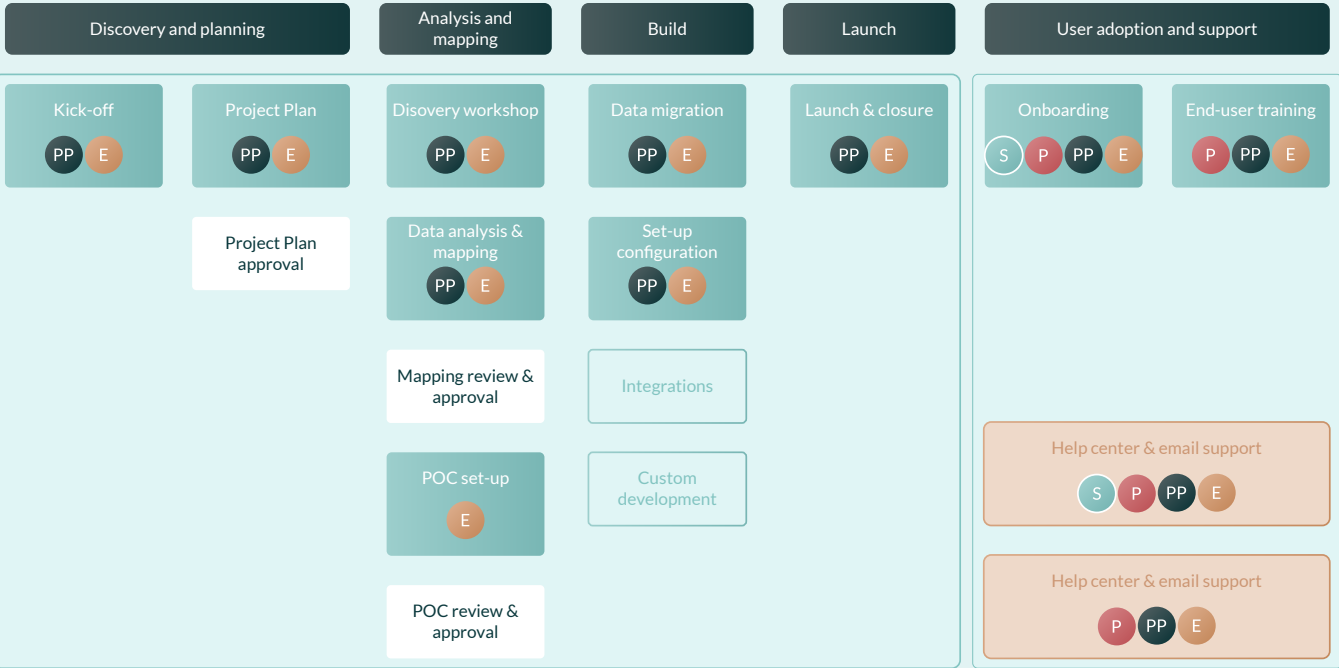
The transition pack consists of 5 main phases:

1. **Discovery & planning**
2. **Analysis & mapping**
3. **Build**
4. **Launch**
5. **User adoption & support**

Let's break down these phases on page 6...



# RESPNSUM Transition Pack



- S** Starter
- PP** Premium Pro = Transition Pack
- P** Premium
- E** Elite

Add-on

RESPNSUM activities

Customer activities

## Phase 1: Discovery & planning

We've developed a two-stage Discovery and planning process to ensure our clients get the most out of RESPONSUM. First, we analyze your organization's needs and identify stakeholders. Then we plan the project, set a realistic timeline, and move on to the implementation phase. Our team works closely with yours to ensure a smooth and efficient implementation process with deadlines agreed upon by both parties to align with your organization's goals.

## Phase 2: Analysis & mapping

After defining the project scope, we move to the second phase: Data Analysis and Mapping. Our team works with yours to analyze and interpret the data, map it onto the RESPONSUM fields, and create a Proof of Concept (POC). We'll conduct a workshop with the stakeholders to gather information and make specifications. You'll review and approve the data mapping before we move to the POC. We'll work with your organization to create a POC that accurately reflects your needs and requirements. Once it's approved, we move on to the third stage. We provide guidance and support throughout the entire process.



## Phase 3: Build

In the third phase of our implementation process, we migrate your data to RESPONSUM, ensuring that all necessary data is available. We then conduct a workshop with your team to define roles and responsibilities of the end-users and verify that RESPONSUM meets your needs. We take a collaborative approach and use realistic test cases to ensure that the platform accurately reflects your specific requirements and workflows.

## Phase 4: Launch

In the fourth phase of our implementation process, our focus shifts to the end-users of the RESPONSUM platform. During this phase, we communicate the availability of RESPONSUM to end-users and provide them with the necessary access to begin using the platform.

## Phase 5: User adoption and support

In the last phase of implementation, we provide end-users with training on RESPONSUM and offer after-implementation support with best practices and how-tos. You'll have multiple points of contact, including a dedicated customer success manager. Our focus is on ensuring end-users are comfortable with the platform and helping you optimize its use.

What's more? We'll also plan a quarterly check-in with your team to check if they have any questions or remarks, and update you on the latest features and improvements!

# Who can benefit?

The transition pack is designed to offer a simple, cost-effective solution for organizations seeking to switch to RESPONSUM from another provider. With dedicated support throughout the implementation process and beyond, this pack is beneficial for anyone currently using another provider who wants to transition smoothly to RESPONSUM.

## Pricing

The Transition Pack is available at a **fixed price of €4.500** (VAT excluded). We believe in providing transparent pricing to our clients, so there are no hidden fees or unexpected charges. This fixed price ensures that organizations know exactly what they will be paying for the implementation and can plan their budget accordingly. In case of specific requests or demands the fixed price can change. However, we will inform you beforehand, so you know exactly what the final price is.





Would you like to discuss  
how the Transition Pack can help  
your organization?

Don't hesitate to contact us at  
[responsum.eu/transition-pack/](https://responsum.eu/transition-pack/)  
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